

file copy

STAT

20044

December 13, 1963

N. G. Riley

Mr. Thomas Premo
Mutual of Omaha
1666 Connecticut Avenue, N. W.
Washington, D. C.

Dear Mr. Premo:

With reference to the letter of December 4, 1963, from Miss Pence regarding the authenticity of the Devereux Foundation Hospital, Victoria, Texas, it is requested that further consideration be given by the Home Office on as high a level as possible regarding authority for granting coverage in the above-mentioned institution.

Regardless of the fact that the letter from Miss Pence indicated that there should be question regarding the payment of previous claims in the Pennsylvania institution of the same name, may I point out that this hospital located at Devon, Pennsylvania indicates it to be a full-fledged hospital in the terms of our contract. We therefore fail to see why there should be any question about such a claim.

The question involved was the fact that the patient could not be admitted to the Pennsylvania hospital because of its being filled, so that it became necessary, upon recommendation of doctors, to transfer the patient for admission to the subject hospital. In reviewing your report, it indicates a rather fine line as to the authenticity of this hospital since it appears to come very close in all respects to the definition of a hospital, as outlined in the contract, even to the extent of being recognized by the American Hospital Association and National Association of Psychiatric Hospitals, and appears to be operating in connection with the County Hospital.

I might further add that MD's are in attendance on a regular basis, with several licensed physicians operating under a contract basis.

Since this could involve a lengthy claim, I would appreciate all consideration being given to authorization for payment of such claims should this patient be admitted to this particular hospital. It should also be borne in mind that this patient might be admitted to a hospital which is listed in the Association booklet and at a much higher cost.

It will be greatly appreciated if a definite answer regarding this letter can be addressed from Mutual's Home Office so that we will have a decision to furnish the policyholder on the highest level possible.

Sincerely yours,

STAT

VICE PRES.
SECRETARY



V. J. SKUTT, PRESIDENT
HOME OFFICE OMAHA, NEBRASKA

your good neighbor

December 4, 1963

Joseph E. Jones

Attn. Tom Premo

WHEN REPLYING PLEASE REFER TO
**Devereux Foundation
Hospital
Victoria, Texas
Refer to a claim under
GEHA**

Tom, I am enclosing Verifax copies of the report we received from Retail Credit. Pay particular attention to the last paragraph on the back of the form. Notice that this is primarily a school. The institution has contacts with the local hospital and with local doctors. They give rehabilitation care, however, rather than actual medical treatment to an illness or an accident.

This leads us to believe that any claim even involving admission to the Pennsylvania institution should be questioned. We do notice that the Journal of the American Hospital Association shows that the Devon institution is primarily psychiatric and the stay is long term or over 30 days.

Apparently, the pamphlets the inspector mentioned were sent to some other department in January, as we do not have them available for reference.

If you have any problems in connection with this case, perhaps you can obtain all of the proofs from GEHA and send them for our consideration.

J. Pence
J. Pence
Claim Audit
Group Div.

JVS
Encs.

RECEIVED

DEC 5 1963

JOSEPH E.

THE GREATEST NAME IN HEALTH INSURANCE!

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Mutual
OF OMAHA



MUTUAL OF OMAHA INSURANCE COMPANY

your good neighbor

V. J. SKUTT, PRESIDENT
HOME OFFICE OMAHA, NEBRASKA

December 4, 1963

Joseph E. Jones

Attn. Tom Premo

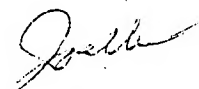
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